

With our secure, always on architecture, we take on the infrastructure responsibility so you can do what you do best — taking care of your consumers.

DrCloudEHR
Telehealth allows
providers to easily
conduct the following

- Assessments, Screenings, and Evaluations
- Consultations and Interviews
- Consumer Monitoring
- Obtain Demographics and Clinical Data
- Review Results and Treatment Care Plans
- Deliver Pertinent Education







Amplify Your Business Success with Telehealth

People suffering from mental illness not only struggle with their condition but often struggle to get care. According to Mental Health America, more than 1 in 5 Americans (over 40 million people) have a mental health condition with an estimated 56 percent of those persons going untreated. Location, access to transportation, and physical disabilities exacerbated by a shortage in the mental healthcare workforce can reduce the quality of care provided.

Today, technology is becoming more and more important in helping to meet the growing needs of consumers seeking health services, especially those related to behavioral health and human services. Technology such as telehealth is bridging the gap between providers and consumers by providing new channels for access to care.

With the advent of web conferencing technologies like Zoom, telehealth services have become more accessible to healthcare providers and gaining popularity for delivering behavioral healthcare. Electronic health records (EHR) solutions must seamlessly support this vital technology. But for practices to gain greater efficiency, it's essential that telehealth solutions provide reporting, scheduling coordination, and are offered in a secure, HIPAA-compliant, and integrated environment. It is important that EHR solutions automatically recognize when telehealth services are provided. This helps maximize revenue and allows for systematic claims processing, creating greater efficiency and tracking.

DrCloudEHR™ Telehealth Increases Consumer Access



DrCloudEHR Telehealth from EnSoftek is an industry leading solution providing consumers with access to critical services

personal stress by using mobile devices they are familiar with — achieving greater health success among individuals, care teams, and family members.

Agencies offering telehealth services are seeing:

- ✓ Improved Consumer Engagement
- Improved Consumer Care
- √ Improved Outcomes



Behavioral Health, Human Services, and Integrated Care organizations benefit by helping the growing population with expanded hours of operation made available through virtual care delivery while reducing the cost of services — resulting in greater levels of consumer, user, and fiscal satisfaction.

Integrated with "Zoom for Health" secure video conferencing platform, DrCloudEHR Telehealth reliably delivers consistent clinical user experiences, seamlessly integrates into existing workflows, and supports ongoing connection and compliance.



DrCloudEHR Integra-

- Provider Workflows
- Scheduling, Consumer Charts
- Revenue Cycle Management
- Consumer Portal
- E/M Coding
- Reporting



HIPAA Compliant:

- Transmission
- Security
- Privacy

DrCloudEHR Telehealth Features and Benefits

From a single solution, providers can setup telehealth appointments, send notifications to consumers, initiate sessions, and complete their documentation. Consumers can join the meeting from the comfort and privacy of their home using any connected device: smartphones, tablets, and laptops — resulting in reduced no-shows.

They can also access sessions through the DrCloudEHR Consumer Portal. Additionally, DrCloudEHR Telehealth is integrated into our Revenue Cycle Management module for seamless and efficient billing. As staff complete Telehealth services documentation, charges are automatically created for the processing of clean claims. With high-quality video, even in low-bandwidth environments, organizations can support health care teams and consumers remotely.

Key Features

- Built on HIPAA compliant Zoom for Health Video Conferencing platform.
- Full integration with DrCloudEHR.
- Real-time data transfer between scheduling, notes, charts, and reporting.
- Consistent high quality, even in low-bandwidth environments.
- Far-end (remote) camera control.
- Supports multi-participant connections.
- Remote consumer monitoring capabilities.



Key Benefits

- Simple-to-use video, audio, and content sharing platform enables clear, secure connection and communications anytime, anywhere.
- Provides a convenient, high quality, low-cost care strategy for extending consumer care.
- Serve more consumers and remove barriers to consumer access.
- Reach consumers without costly travel time, enabling higher productivity and returns.
- Seamlessly update consumer forms, charts, and notes in real time.
- Improve case load management, improve work/life balance, and decrease burnout.
- Address the shortage of mental health professionals and potentially increase value-based billable hours.
- Make faster decisions, speed treatment planning and follow-through, by connecting with multiple points of the care continuum in real-time.